



### **Welcome To Our Practice**

Thank you for scheduling an appointment with *Drum Hill Dental*. It is our goal to prepare you for your initial visit with us, and ensure that your visit is a pleasant one.

#### **What will you need to bring with you?**

- Insurance card or proof of insurance
- Completed and signed Medical History and forms provided with welcome packet.
- If under the age of 18, a parent or legal guardian must be present
- Any previous x-rays (within the last year, or 5 years for panoramic or full mouth x-ray). Please have them emailed to us at [info@drumhilldental.com](mailto:info@drumhilldental.com) .
- Payment: We accept cash, check, major credit/debit cards, and Care Credit.

#### **What is our billing policy?**

- We are a "Fee for Service" office, which means that payment is always expected at time of service. If for some reason you are unable to make a full payment on date of service, please speak with our staff at the front desk. We will be happy to estimate all future charges for you.
- If you have dental insurance, will bill your insurance company directly for payment for covered services. If, for some reason, your insurance company does not pay for your visit, you will be responsible for payment. Your deductible and co-pay are expected the day of your appointment, when applicable. We are happy to assist you with questions regarding your dental insurance.
- Please refer to our **Office Policy** form, for details on missed appointment fee's.

**\*\*IF YOUR DOCTOR REQUIRES YOU TO BE PRE-MEDICATED FOR DENTAL WORK, PLEASE CALL THE OFFICE PRIOR TO THE APPOINTMENT TO INFORM US.**

Thank you again for choosing Drum Hill Dental. We look forward to meeting you and your family. Please do not hesitate to call our office with any questions.

Sincerely,

Drum Hill Dental

18 Boston Road, Suite 400 ◦ Chelmsford, MA 01824  
Tel: (978) 454-5656 Fax: (978) 937-2988  
[www.drumhilldental.com](http://www.drumhilldental.com)



Date: \_\_\_\_\_

### Patient Information

Name \_\_\_\_\_ Birthdate \_\_\_\_\_ SS# \_\_\_\_\_  Male  Female  
Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_  
Mobile Phone \_\_\_\_\_ Alternate Phone \_\_\_\_\_ Email \_\_\_\_\_  
Check Appropriate Box:  Single  Married  Divorced  Separated  Widowed  
Employer \_\_\_\_\_ Occupation \_\_\_\_\_ Work Phone \_\_\_\_\_  
Emergency Contact Person \_\_\_\_\_ Phone \_\_\_\_\_  
Student Status \_\_\_\_\_ School \_\_\_\_\_  
Person Responsible for account \_\_\_\_\_ Referred by \_\_\_\_\_

### Dental Insurance

#### Primary Insurance

Name of Insured \_\_\_\_\_  
Date of Birth \_\_\_\_\_  
Relationship to Patient \_\_\_\_\_  
Insurance Company Name \_\_\_\_\_  
Employer \_\_\_\_\_  
ID/SS# \_\_\_\_\_ Group# \_\_\_\_\_

#### Secondary Insurance

Name of Insured \_\_\_\_\_  
Date of Birth \_\_\_\_\_  
Relationship to Patient \_\_\_\_\_  
Insurance Company Name \_\_\_\_\_  
Employer \_\_\_\_\_  
ID/SS# \_\_\_\_\_ Group# \_\_\_\_\_

### Dental History

Previous dentist & location \_\_\_\_\_ Date of last exam \_\_\_\_\_  
How often do you floss? \_\_\_\_\_ How often do you brush? \_\_\_\_\_

Please check all that apply:

- |  |   |  |
|--|---|--|
| <input type="checkbox"/> Bad Breath                  | <input type="checkbox"/> Loose Teeth or Broken Fillings | <input type="checkbox"/> Sensitivity to Sweets or Biting |
| <input type="checkbox"/> Bleeding Gums               | <input type="checkbox"/> Orthodontic Treatment          | <input type="checkbox"/> Blisters on Lips or Mouth       |
| <input type="checkbox"/> Frequent Headaches          | <input type="checkbox"/> Finger Nail Biting             | <input type="checkbox"/> Periodontal Treatment           |
| <input type="checkbox"/> Jaw, Head, or neck Injuries | <input type="checkbox"/> Grinding Teeth                 | <input type="checkbox"/> Lip or Cheek Biting             |
| <input type="checkbox"/> Sensitivity to Hot          | <input type="checkbox"/> Sensitivity to Cold            | <input type="checkbox"/> Tooth Pain                      |



## Health History

Primary Care Physician's Name: \_\_\_\_\_ Date of last visit: \_\_\_\_\_

**Check the Appropriate Answer:**

- Yes  No Are you currently under medical treatment? If yes, explain \_\_\_\_\_
- Yes  No Are you taking any medications now? If yes, explain \_\_\_\_\_
- Yes  No Have you had any serious illness or operations? \_\_\_\_\_
- Yes  No Do you smoke or drink alcohol? If yes, how often \_\_\_\_\_
- Yes  No Do you need to pre-medicate for dental procedures? If yes, specify condition \_\_\_\_\_
- Yes  No Do you have any allergies?
- Local Anesthetics  Penicillin  Latex  Sulfa Drugs  Aspirin
- Iodine  Metals/Jewelry  Sedative  Other, please specify: \_\_\_\_\_

**Women Only:** Are you Pregnant  Yes  No Nursing?  Yes  No Taking Birth Control?  Yes  No

**Please check all that apply:**

- |   |  |  |  |
|---|--|--|--|
| <input type="checkbox"/> High Blood Pressure  | <input type="checkbox"/> Thyroid Problem     | <input type="checkbox"/> Chest Pains       | <input type="checkbox"/> Rheumatic Fever           |
| <input type="checkbox"/> Frequently Tired     | <input type="checkbox"/> Hay Fever Allergies | <input type="checkbox"/> Swollen Ankles    | <input type="checkbox"/> Respiratory Problems      |
| <input type="checkbox"/> Stroke               | <input type="checkbox"/> Fainting/Seizures   | <input type="checkbox"/> Emphysema         | <input type="checkbox"/> Epilepsy/Convulsions      |
| <input type="checkbox"/> Asthma               | <input type="checkbox"/> Cancer              | <input type="checkbox"/> Radiation Therapy | <input type="checkbox"/> Low Blood Pressure        |
| <input type="checkbox"/> Arthritis            | <input type="checkbox"/> Glaucoma            | <input type="checkbox"/> Tuberculosis      | <input type="checkbox"/> Joint Replacement/Implant |
| <input type="checkbox"/> Recent Weight Loss   | <input type="checkbox"/> Leukemia            | <input type="checkbox"/> Liver Disease     | <input type="checkbox"/> AIDS or HIV Infection     |
| <input type="checkbox"/> Diabetes             | <input type="checkbox"/> Hepatitis/Jaundice  | <input type="checkbox"/> Anemia            | <input type="checkbox"/> Stomach Trouble/Ulcer     |
| <input type="checkbox"/> STD/Herpes Virus/HPV | <input type="checkbox"/> Kidney Disease      | <input type="checkbox"/> Angina            | <input type="checkbox"/> Mitral Valve Prolapse     |
| <input type="checkbox"/> Heart Disease        | <input type="checkbox"/> Heart Murmur        | <input type="checkbox"/> Heart Attack      | <input type="checkbox"/> Cardiac Pacemaker         |
| <input type="checkbox"/> Other _____          |  |  |  |

\* Please initial if nothing is checked \_\_\_\_\_

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### Authorization and Release

I certify that I have read and understand the above information to the best of my knowledge. The above questions have been accurately answered. I understand that providing incorrect information can be dangerous to my health. I authorize my insurance company to pay to the dentist or dental group all insurance benefits otherwise payable to me or services rendered. I authorize the use of this signature on all insurance submissions. I understand that I am financially responsible for all charges not covered by my insurance company.

Patient or Guardian Signature \_\_\_\_\_ Date \_\_\_\_\_



## OFFICE POLICIES

In an effort to avoid any misunderstandings, we would like to review our financial and office policies before you begin treatment in our office.

Payment is expected at the time services are performed. We accept cash, check and all major credit cards. For extensive services we offer low and **no interest** payment plans through Care Credit.

***For our patients with dental benefits our policy is as follows:***

You will need to supply us with your dental insurance information (name, date of birth, social security number, employer and ID#). We will do our best to answer any questions you may have about your benefits, but always suggest that you call or visit your insurance company's web site.

We will collect any required estimated co-payment and deductible at each visit. We make every effort to determine your benefits when you receive treatment, but consider your co-payment an **estimate** until we receive payment from your insurance company.

**\*Please remember that any information we provide relative to your benefits is our best estimate and not a guarantee of the payment that will be received.**

***Appointment policy***

We reserve appointment times specifically for each patient so that we may provide the ultimate care in service. Please schedule your appointment carefully as **there will be a fee of \$40.00/Hygiene, \$75/Doctor** to your account for any appointment missed/cancelled without 24 hour notice. Similarly, late arrivals can create scheduling problems with other patients. Please notify us if you are going to be late.

If you need to change an existing appointment, please call during our regular business hours at (978) 454-5656.

If you have any questions about any of our policies, please feel free to ask any member of our staff.

Signature \_\_\_\_\_

Date \_\_\_\_\_

Print Name: \_\_\_\_\_



### Informed Consent for General Dental Procedures

You, the patient, have the right to accept or reject dental treatment recommended by your dentist. Prior to consenting to treatment, you should carefully consider the anticipated benefits and commonly known risks of the recommended procedure, alternative treatments, or the option of no treatment.

Do not consent to treatment unless and until you discuss potential benefits, risks, and complications with your dentist and all of your questions are answered. By consenting to the treatment, you are acknowledging your willingness to accept known risks and complications, no matter how slight the probability of occurrence.

It is very important that you provide your dentist with accurate information before, during, and after treatment. It is equally important that you follow your dentist's advice and recommendations regarding medication, pre and post treatment instructions, referrals to other dentists or specialists, and return for scheduled appointments. If you fail to follow the advice of your dentist, you may increase the chances of a poor outcome.

Please read and initial the items below and sign at the bottom of the form.

#### 1. Treatment to be Provided

I understand that during my course of treatment that the following care may be provided: Examinations, Preventative Services, Restorations, Crowns, Bridges, Other Basic and Major Treatment. Patient Initials \_\_\_\_\_

#### 2. Drugs and Medications

I understand that antibiotics, analgesics, and other medications can cause allergic reactions causing redness and swelling of tissues; pain, itching, vomiting, and/or anaphylactic shock (severe allergic reaction). Patient Initials \_\_\_\_\_

#### 3. Changes in Treatment Plan

I understand that during treatment it may be necessary to change or add procedures because of conditions found while working on the teeth that were not discovered during examination, the most common being root canal therapy following routine restorative procedures. I give my permission to the dentist to make any/all changes and additions as necessary. Patient Initials \_\_\_\_\_

4. I give permission to the dental office to bill my dental insurance provider for the treatment provided, if applicable. Patient Initials \_\_\_\_\_

\_\_\_\_\_  
Patient Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Parent / Guardian Signature for children under 18

\_\_\_\_\_  
Date



## Acknowledgement of Receipt of Notice of Privacy Practices

**\*You may refuse to sign this acknowledgement\***

I, \_\_\_\_\_, have received a copy of this office's  
(please PRINT name)

Notice of Privacy Practices.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

### **Release of Information**

I, \_\_\_\_\_, give permission for my dental and/or  
(please PRINT name)

account information to be discussed with the following person(s):

Spouse: \_\_\_\_\_

Parent: \_\_\_\_\_

Other: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

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### **For Office Use Only**

We attempted to obtain written acknowledgement of receipt of our Notice of Privacy Practices but acknowledgement could not be obtained because:

- Individual refused to sign
- Communication barriers prohibited obtaining the acknowledgement
- An emergency situation prevented us from obtaining acknowledgement
- Other (please specify) \_\_\_\_\_



# DRUMHILL — DENTAL —

18 Boston Rd • Chelmsford, MA 01824

Tel (978) 454-5656 • Fax (978) 9372988

Email: [info@drumhilldental.com](mailto:info@drumhilldental.com)

[www.drumhilldental.com](http://www.drumhilldental.com)

## **AUTHORIZATION TO RELEASE DENTAL RECORDS**

I hereby request and authorize release of copies of my dental records and x-rays,  
pertaining to my dental treatment.

From: \_\_\_\_\_  
\_\_\_\_\_

To: \_\_\_\_\_  
\_\_\_\_\_

Signature \_\_\_\_\_

Printed Name \_\_\_\_\_

Address \_\_\_\_\_

Date \_\_\_\_\_